

## LINDE EXPRESS USER GUIDE

## <u>Goal</u>

This guide explains the steps to follow to obtain completed delivery documents from Linde Express.

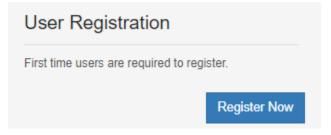
## **Procedure**

Here's how to get a completed delivery document via Linde Express:

1. Navigate to Linde Express using this link:

Enter Login Detail (linde.com)

2. Click the "**Register Now**" button and follow the on-screen directions to initiate the Registration process if you have not completed this previously. If you are a Registered Linde Express User, go to Step 4.



3. An automated e-mail will be sent to your Inbox. Once received, click on the link included in the email to Activate your Account.

4. Click the "View My Inventory Accounts" box when your account is active.

М	y Accounts	•
		\$
	View My Inventory Accounts	View My Billing Accounts

5. To add the Account to your Profile, select "Account Activation" from the "Inventory Manager" group box.

If the Account exists within your Profile, proceed to Step 8.

Note: A *Linde* # and *Order* # is needed to add an Account to your profile.

Tank Detail
Gauge Reading
View Shipping Documents
Delivery Status
Delivery History
Operating Change Requests
Account Activation
Billing Account Activation

6. Enter the desired "Linde #" and "Order #" from a Proof of Delivery document and click the "Submit" button.

	How to Find the Order # & Linde #			
Inventory Account Activation	Linde	Order #: 2575819		
Please enter account details	19 May 2022 LINDE CANADA, INC	85C81-80918 Proof of Delivery Linde #: 9302218		
	85C81-Linde Canada Inc, Varennes 3325 Marie Victorin Varennes, QC J3X1P7 1-800-363-0064	Consignee		
* Linde #:		Customer Prod ID:		
Linde #.	PO#: Release #:	Route #: 13807782		
* Order #: What is this? 🕧	Special Test: COA	Tractor #: Trailer #: Q101		
[ NOT your Purchase Order# - use the Linde Shipping Order #, from any	Product Label: Carbon Dioxide	Driver 1: NS1266-Maxime Boucher		
Customer Billing Ticket you received with a product delivery within the last 6 months ]	Lot Number: CD-85C91-051922-LINDQ	101-1533 Driver 2:		
indiais j	Service Agreement #: Location:	Carrier: Quinsway Tranport Well Number:		
Cancel Submit		Liquid Delivery		
	Date/Time Arrived: 19 May 20	22 16:52 Date/Time Depart: 19 May 2022 17:35		
	Tank Gauge			
	Individual Readings			

7. Select the checkbox on the right then click "**Add**" and "**Confirm**" to add the Account to your Profile.

You	Your Bulk Supply Tank List						
Sel	Select Linde Accounts To Add To Your Profile						
	PI-CO Precision Fa	abrication Hutto, TX					
	Linde #	Product	Select All				
	2356947	Liquid Nitrogen	✓				
		Cancel Add					

8. Select "**View Shipping Documents**" from within the Inventory Manager group box.



9. To locate delivery documents for one order, select "**Order #**" from dropdown menu within the "Criteria" Search.

To locate delivery documents for multiple orders, select "Linde #" from dropdown menu within the "Criteria" Search and adjust the "From" to "To" window, as needed.

Shipping Document Search Criteria Linde # Only the LATEST order is shown for each account. To see other shipping documents, please citck: Select Search Criteria above, and onter a date range Linde #: Select Linde #							
Customor 💩	Account#.	🛄	Scanned	Reprint Order Copy 🎍	Dolivery_Date.	Search Select All	
Messer LLC	45797700	2395418 2		24506527	2021-10-07-08:16:28.000		
Praxair Distribution Inc	95021145	8515076 2	4602870	24602870	2021-10-07 03:11:00.000000		
Pepsi Beverages Company	41262710	2391104 2	4604965	24604965	2021-10-06 22:45:00.000000		

10. Click the checkbox(es) for the desired Order(s).

11. To view the PoD on the screen, click on the "Scanned Order #" hyperlink and the electronic PoD will be displayed.

Customer 🛓	Account # 🕒	Linde # + <u>Scanned</u> Order # +	Reprint Order Copy 🛓	Delivery Date 😈	Select All
Messer LLC	46797700	2395418 24606627	24606627	2021-10-07-08:16:28.000	
Praxair Distribution Inc	95021145	8515076 24602870	24602870	2021-10-07 03:11:00.000000	
Pepsi Beverages Company	41262710	2391104 24604965	24604965	2021-10-06 22:45:00.000000	
ARC3 Gases North	51973341	2398761 24602062	24602062	2021-10-06 08:39:46.000000	
Praxair Distribution Inc	95021145	8514814 24600698	24600698	2021-10-06 01:30:00.000000	
Order #:20210901 Has mor View Document-> <u>1</u> 2	e than one shij <u>3</u>	pping document			

Note: Click on the *numbered tabs* on the top of the page to display other supporting delivery documents such as the COA, as required.

12. When the PoD is requested by the Customer, use the checkbox in the right column to select the desired Order # and click the "**E-mail**" button.

Customer 💩	Account # 🛓	Linde #  Crder #		Delivery Date 💩	Select All
Messer LLC	46797700	2395418 2460662	7 24606627	2021-10-07-08:16:28.000	
Praxair Distribution Inc	95021145	8515076 2460287	0 24602870	2021-10-07 03:11:00.000000	
Pepsi Beverages Company	41262710	2391104 2460496	5 24604965	2021-10-06 22:45:00.000000	
ARC3 Gases North	51973341	2398761 2460206	2 24602062	2021-10-06 08:39:46.000000	
Praxair Distribution Inc	95021145	8514814 2460069	8 24600698	2021-10-06 01:30:00.000000	
Praxair Distribution Inc	95021145	8514813 2460018	4 24600184	2021-10-05 22:26:00.000000	
Driscoll Strawberry Associates	73518415	2011757 2459399	0 24593990	2021-10-05 14:37:00.000000	~
United States Steel Corporation	95643767	5573846 2459471	2 24594712	2021-10-05 12:15:00.000000	
Semiconductor Components Indust	95018488	8509367 2459330	<u>6 24593306</u>	2021-10-04 11:15:00.000000	
Semiconductor Components Indust	72310958	2294241 2459127	0 24591270	2021-10-04 05:00:00.000000	
		1 <u>2 3</u>	Page 1 of 3		

13. Enter the Customer's email address, include relevant information in the "**Subject**" and "**Comments**" fields, and click "**Send**",

## Making our world more productive

E-mail Shipping E	Document	S			
Please provide an e-m	ail address				
1	E-mail Address Subjec				
Comments :					
Please Enter Comme	ents Here				
		Cancel	Send		
Customer ARC3 Gases North	Account # 51973341	Linde # 2398761	Order # 24602062	Delivery Date 2021-10-06 08:39:46.000000	

EXAMPLE - This is how the e-mail will look to the Recipient:

! 🍄 🕒   0   From	Subject
✓ Today	
Linde Express Dear Customer, Attached is t	Order Example - Shipping Documents(Shipping Document(s) Order Number(s):24593990) the Linde Shipping Document (s) Order Number(s) requested.

Order Example - Shipping Documents(Shipping Document(s) Order Number(s):24593990)

Linde Express <bulkexpress.contactus@linde.com></bulkexpress.contactus@linde.com>	← Reply	🏀 Reply All	$\rightarrow$ Forward $\cdots$
To O Cheryl Wind			Thu 10/7/2021 10:22 AM
(i) This message was sent with High importance.			
Shipping_Doc_27655OrderNO_24593990.PDF 39 KB			
Dear Customer,			
Attached is the Linde Shipping Document (s) Order Number(s) requested. Order #:24593990			
COMMENTS:Please Enter Comments Here			

Thank You, Linde Customer Care Team

Respond to this email